



Platinum Membership Contract

No Lock-In Contracts. No Joining Fee. Unlimited Classes. Simple Weekly Payment.

Terms and Conditions

Overview:

Both the Pro-Rata initial payment and Weekly Recurring payments will be charged through the MindBody Direct Debit system. This Membership gives you unlimited access to Shamata Pilates 50 min group classes (excludes xpress classes). In the event of a national public holiday, your payment may be debited from your account on the next business day. A Pro-Rata initial payment can be arranged so you can pay on the day of your choosing. Total weekly cost for the Platinum Membership is \$44.00. Please note we do not accept Amex or Diners.

Contract Length:

The Platinum Membership runs on a 52 week cycle. At the end of 52 weeks your contract will automatically renew, unless you contact us in writing, 7 days in advance (please see 'Membership Cancellation' below).

Additional Charges:

A Fee of \$22 will be charged if more than one No Show or Late Cancellation (less than 6 hours notice) occurs in any given month.

Membership On-Hold:

You can put your Platinum Membership on hold (stop your weekly payments and class attendance) once each yearly quarter (3 month period). However, any other time you are unable to attend within that same quarter your Direct Debit will still be due payable. Memberships can be placed on hold for up to 6 months. If you can not attend classes for a longer period of time, your Membership may be cancelled, however, you may rejoin at anytime in the future. Remember there are no lock-in contracts; no joining fees; and, no cancellation fees. We require only 2 days written notice to put Memberships on hold (email: admin@shamatapilates.com.au). Alternatively, contact via Facebook page messaging system as this is checked daily.

Membership Cancellation:

As there are no lock-in contracts, you can cancel your Membership at any time (cease all weekly payments and class attendance), with only 7 days written notice (email admin@shamatapilates.com.au) Any cancellation requests received less than 7 days in advance will forfeit their classes and Membership with the cancellation becoming effective as at the next payment cycle.

Shamata Pilates reserves the right to vary these terms and conditions at any time. Class times and availability may be changed without notice. As much notice as possible will be given for any disruptions to class schedules.